



Payment Card Industry (PCI) Data Security Standard

Attestation of Compliance for Self Assessments - Service Providers

Version 3.2.1
May 2022

Attestation of Compliance, SAQ D-SP 3.2.1

Section 1: Assessment Information

Instructions for Submission

This Attestation of Compliance must be completed as a declaration of the results of the merchant's assessment with the *Payment Card Industry Data Security Standard Requirements and Security Assessment Procedures (PCI DSS)*. Complete all sections: The merchant is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact your acquirer (merchant bank) or the payment brands for reporting and submission procedures.

Part 1. and Qualified Security Assessor Information

Part 1a. Organization Information

Company Name:	Mingus Software Inc.	DBA (doing business as):	Hotello		
Contact Name:	Rafik Berzi	Title:	CTO		
Telephone:	5149355345,226	E-mail:	rafik.berzi@hotello.com		
Business Address:	301-4035 St-Ambroise	City:	Montreal		
State/Province:	QC	Country:	Canada	Zip:	H4C 2E1
URL:	https://hotello.com				

Part 1b. Qualified Security Assessor Company Information (Not applicable: self-attested)

Company Name:					
Lead QSA Contact Name:		Title:			
Telephone:		E-mail:			
Business Address:		City:			
State/Province:		Country:		Zip:	
URL:					

Part 2. Executive Summary

Part 2a. Scope Verification

Services that were INCLUDED in the scope of the PCI DSS Assessment (check all that apply):

Name of service(s) assessed: Hotello version 6.8.yyy.zzz

Type of service(s) assessed:

Hosting Provider: <input checked="" type="checkbox"/> Applications / Software <input checked="" type="checkbox"/> Hardware <input checked="" type="checkbox"/> Infrastructure / Network <input type="checkbox"/> Physical space (co-location) <input checked="" type="checkbox"/> Storage <input checked="" type="checkbox"/> Web <input type="checkbox"/> Security services <input type="checkbox"/> 3-D Secure Hosting Provider <input type="checkbox"/> Shared Hosting Provider <input type="checkbox"/> Other Hosting (specify):	Managed Services (specify): <input type="checkbox"/> Systems security services <input type="checkbox"/> IT support <input type="checkbox"/> Physical security <input type="checkbox"/> Terminal Management System <input type="checkbox"/> Other services (specify):	Payment Processing: <input checked="" type="checkbox"/> POS / card present <input checked="" type="checkbox"/> Internet / e-commerce <input checked="" type="checkbox"/> MOTO / Call Center <input type="checkbox"/> ATM <input type="checkbox"/> Other processing (specify):
<input type="checkbox"/> Account Management	<input type="checkbox"/> Fraud and Chargeback	<input type="checkbox"/> Payment Gateway/Switch
<input type="checkbox"/> Back-Office Services	<input type="checkbox"/> Issuer Processing	<input type="checkbox"/> Prepaid Services
<input type="checkbox"/> Billing Management	<input type="checkbox"/> Loyalty Programs	<input type="checkbox"/> Records Management
<input type="checkbox"/> Clearing and Settlement	<input type="checkbox"/> Merchant Services	<input type="checkbox"/> Tax/Government Payments
<input type="checkbox"/> Network Provider		
<input type="checkbox"/> Others (specify):		

Note: These categories are provided for assistance only, and are not intended to limit or predetermine an entity's service description. If you feel these categories don't apply to your service, complete "Others". If you're unsure whether a category could apply to your service, consult with the applicable payment brand.

Services that are provided by the service provider but were NOT INCLUDED in the scope of the PCI DSS Assessment (check all that apply):

Name of service(s) not assessed:

Type of service(s) not assessed:

Hosting Provider: <input type="checkbox"/> Applications / Software <input type="checkbox"/> Hardware <input type="checkbox"/> Infrastructure / Network <input type="checkbox"/> Physical space (co-location) <input type="checkbox"/> Storage <input type="checkbox"/> Web <input type="checkbox"/> Security services <input type="checkbox"/> 3-D Secure Hosting Provider <input type="checkbox"/> Shared Hosting Provider <input type="checkbox"/> Other Hosting (specify):	Managed Services (specify): <input type="checkbox"/> Systems security services <input type="checkbox"/> IT support <input type="checkbox"/> Physical security <input type="checkbox"/> Terminal Management System <input type="checkbox"/> Other services (specify):	Payment Processing: <input type="checkbox"/> POS / card present <input type="checkbox"/> Internet / e-commerce <input type="checkbox"/> MOTO / Call Center <input type="checkbox"/> ATM <input type="checkbox"/> Other processing (specify):
<input type="checkbox"/> Account Management	<input type="checkbox"/> Fraud and Chargeback	<input type="checkbox"/> Payment Gateway/Switch
<input type="checkbox"/> Back-Office Services	<input type="checkbox"/> Issuer Processing	<input type="checkbox"/> Prepaid Services
<input type="checkbox"/> Billing Management	<input type="checkbox"/> Loyalty Programs	<input type="checkbox"/> Records Management
<input type="checkbox"/> Clearing and Settlement	<input type="checkbox"/> Merchant Services	<input type="checkbox"/> Tax/Government Payments
<input type="checkbox"/> Network Provider		
<input type="checkbox"/> Others (specify):		
Provide a brief explanation why any checked services were not included in the assessment:		

Part 2b. Description of Payment Card Business

Describe how and in what capacity your business stores, processes, and/or transmits cardholder aoc_data.	Hotello 6.8.yy.zzz eliminates local card data storage by using a tokenizer service. Hotello 6.8.yy.zzz only store the token affiliated with the end user card data. The token being provided by the token service provider. The use of this option help reducing the risk of stolen card data on one hand and reduce further your certification cost as you are then eligible to a lighter SAQ if you do not store any Card Holder Data on your premises. As well the ecommerce transactions are handle at an offsite hDistribution server. Each Hotello connecting using an SSH tunnel on the bitwise to the server.
How and in what capacity your business is otherwise involved in or has the ability to impact the security of cardholder data?	NA, after initial token request, PANs are no longer retained, only tokens.

Part 2c. Locations

List types of facilities (for example, retail outlets, corporate offices, data centers, call centers, etc.) and a summary of locations included in the PCI DSS review.

Type of facility	Number of facilities of this type	Location(s) of facility (city, country)
Corporate offices	1	Montreal, QC, CAN
iWeb Data center	1	Montreal, QC, CAN
Estruxture Data Center	1	Montreal, QC, CAN

Part 2d. Payment Application

Does the organization use one or more Payment Applications? Yes No

Part 2e. Description of Environment

Provide a **high-level** description of the environment covered by this assessment.

For example:

- Connections into and out of the cardholder data environment (CDE)
- Critical system components within the CDE, such as POS devices, databases, web servers, etc., and any other necessary payment components, as applicable

Hotello build an infrastructure based on Multiple datacenter. It follows strictly the PA-DSS infrastructure supplied on the PA-DSS certification and best practice for Hotello. We give only access to the application level and only for the Hotello Application.

Does your business use network segmentation to affect the scope of your PCI DSS environment? (Refer to "Network Segmentation" section of PCI DSS for guidance on network segmentation)

Yes No

Part 2f. Third-Party Service Providers

Does your company use a Qualified Integrator & Reseller (QIR)?

Yes No

Does your company share cardholder data with any third-party service providers (for example, Qualified Integrator & Resellers (QIR), gateways, payment processors, payment service providers (PSP), web-hosting companies, airline booking agents, loyalty program agents, etc.)?

Yes No

Name of service provider:

Description of services provided:

IWEB
<https://iweb.com/wp-content/uploads/2019/02/iWeb-Colocation-2-13-19-rd3b.pdf>

Co-Location

Fédération des caisses Desjardins du Québec
 Worldpay, Inc.

Payment Gateway

Note: Requirement 12.8 applies to all entities in this list.

Part 2g. Summary of Requirements Tested

For each PCI DSS Requirement, select one of the following:

- Full - The requirement and all sub-requirements of that requirement were assessed, and no sub-requirements were marked as "Not Tested" or "Not Applicable" in the SAQ.
- Partial - One or more sub-requirements of that requirement were marked as "Not Tested" or "Not Applicable" in the SAQ.
- None All sub-requirements of that requirement were marked as "Not Tested" and/or "Not Applicable" in the SAQ.

For all requirements identified as either "Partial" or "None", provide details in the "Justification for Approach" column, including:

- Details of specific sub-requirements that were marked as either "Not Tested" and/or "Not Applicable" in the SAQ.
- Reason why sub-requirement(s) were not tested or not applicable

Note: One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.

Name of Service Assessed:

Details of Requirements Assessed

PCI DSS Requirement	Full	Partial	None	Justification for Approach (Required for all "Partial" and "None" responses. Identify which sub-requirements were not tested and the reason.)
Requirement 1:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 2:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 3:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 4:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 5:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 6:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 7:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 8:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 9:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 10:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 11:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Requirement 12:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Appendix A:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
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Section 2: Self-Assessment Questionnaire D-SP

This Attestation of Compliance reflects the results of a self-assessment, which is documented in an accompanying Self-Assessment Questionnaire (SAQ).

The assessment documented in this attestation and in the SAQ was completed on:	2021-06-22
Have compensating controls been used to meet any requirement in the SAQ?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Were any requirements in the SAQ identified as being not applicable (N/A)?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Were any requirements in the SAQ identified as being not tested?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Were any requirements in the SAQ unable to be met due to legal constraint?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Section 3: Validation and Attestation Details

Part 3. PCI DSS Validation

This AOC is based on results noted in the SAQ D-SP dated (2021-06-22).

Based on results documented in the SAQ noted above, the signatories identified in Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document (**check one**):

<input checked="" type="checkbox"/>	Compliant: All sections of the PCI DSS SAQ are complete, all questions answered affirmatively, resulting in an overall COMPLIANT rating; thereby <i>Mingus Software Inc.</i> has demonstrated full compliance with PCI DSS.
<input type="checkbox"/>	Non-Compliant: Not all sections of the PCI DSS SAQ are complete, or not all questions answered affirmatively, resulting in an overall NON-COMPLIANT rating; thereby <i>Mingus Software Inc.</i> has not demonstrated full compliance with PCI DSS. Target Date for Compliance: An entity submitting this form with a status of Non-Compliant may be required to complete the Action Plan in Part 4 of this document. <i>Check with your acquirer or the payment brand(s) before completing Part 4.</i>
<input type="checkbox"/>	Compliant but with Legal exception: One or more requirements are marked "Not in Place" due to a legal restriction that prevents the requirement from being met. This option requires additional review from acquirer or payment brand.

Part 3a. Acknowledgement of Status

Signatory(s) confirms:
(Check all that apply)

<input checked="" type="checkbox"/>	PCI DSS Self-Assessment Questionnaire D-SP, Version 3.2.1, was completed according to the instructions therein.
<input checked="" type="checkbox"/>	All information within the above-referenced SAQ and in this attestation fairly represents the results of my assessment in all material respects.
<input checked="" type="checkbox"/>	I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to my environment, at all times.
<input checked="" type="checkbox"/>	If my environment changes, I recognize I must reassess my environment and implement any additional PCI DSS requirements that apply.
<input checked="" type="checkbox"/>	No evidence of full track data, CAV2, CVC2, CID, or CVV2 data, or PIN data storage after transaction authorization was found on ANY system reviewed during this assessment.

Part 3b. Attestation

ELECTRONICALLY ATTESTED

<i>Signature of Executive Officer ^</i>	Date: 2021-06-22
<i>Executive Officer Name: Rafik Berzi</i>	Title: CTO

Part 3c. Qualified Security Assessor (QSA) Acknowledgement (if applicable)

If a QSA was involved or assisted with this assessment, describe the role performed:

N/A: Self-Attested only

Signature of Duly Authorized Officer of QSA Company ^

Date:

Duly Authorized Officer Name:

QSA Company:

Part 3d. Internal Security Assessor (ISA) Acknowledgement (if applicable)

If an ISA(s) was involved or assisted with this assessment, identify the ISA personnel and describe the role performed: